

March 3<sup>rd</sup>, 2023

To the Residents of the Town of Hebron

From:  
Gino Valeriani  
Selectman

RE: Newest update from FirstLight - March 3, 2023.

There have been many questions regarding upgrade to Fiber. Be advised this information is accurate to the best of our knowledge but this is NOT an official communication from the company and the details might change.

- FirstLight is providing Fiber.
- Cable is being strung, and is about 70% complete.
- Actual home connections expected to start by the end of March.
- Technicians will need to enter your home for the install.
- First Light will begin mailing information to current customers regarding the upgrade.
- If you are not a customer and wish to subscribe or if you are a current customer and would like to discuss upgrade options, you will need to contact FirstLight.

**Phone: 1-833-673-9911**

**Email: [ON-custsrvc@firstlight.net](mailto:ON-custsrvc@firstlight.net)**

**Pricing for residential:**

*Both current and new customers.*

- 30/30 MBPS for \$49.99/month
- 50/50 MBPS for \$59.99/month
- 100/100 MBPS for \$69.99/month
- 200/200 MBPS for \$99.99/month
- 400/400 MBPS for \$159.99/month
- 1/1 Gbps for \$299.99/month

A onetime installation fee of \$99.00 for each installation.